

Employment Ontario: 2012-2013 Literacy Services Planning

Section 2: Regional Network Narrative

Please complete the following section. Be brief and use point form where possible.

Please provide an overview of the process followed to develop the 2012-2013 Service Delivery Chart

The LSP plan and all charts are developed through discussions within agencies, discussions at the LCP table and in discussions with community partners. We review the previous year's LSP and the evaluation of the LSP (completed by community partners) and determine any gaps in service or any duplications.

Please list the names of all the providers/organizations who were involved with the development of the plan

Hamilton-Wentworth District School Board, Hamilton-Wentworth Catholic District School Board, Mohawk College, CNIB, Hamilton Regional Indian Centre, Hamilton Literacy Council, Hamilton Training Advisory Board, all Employment Services, City of Hamilton (Flagship Committee), Early Years Hamilton and the Adult Basic Education Association.

Are there any current gaps or duplications in service? If so, how are these going to be addressed in 2012-13?

Currently the main gap is providing sufficient evening classes however; to address this requires substantial funding changes and available staffing for various agencies. Mohawk College, the Hamilton Regional Indian Centre and the Hamilton Literacy Council address evening classes for their client base, but it is more difficult to address this gap at the school board level.

Duplication doesn't exist using the former levels of learners; further discussions will need to occur as agencies develop niches on goal pathways under OALCF. This can't be determined until base line numbers are analyzed and needs determined.

How will the coordination of services with other EO providers be improved in each community in 2012-13?

Hamilton already has a good working relationship among EO providers. The Employment Services recently included LBS (represented by ABEA) in their planning meeting and will continue to do so. The LBS agencies, represented by ABEA, meet bi-monthly with the ES providers and Hamilton Training Advisory Board. ABEA completes ES staff orientation and will be providing overviews of OALCF at staff meetings. The LCP has agreed to invite Apprenticeship to a meeting in 2012 and to review the already existing information/referral protocol between Apprenticeship and LBS.

Please provide a brief description of any changes in the local labour market and how these changes may impact service over the next year.

There are no significant changes this year. Hamilton continues to struggle with losses in the manufacturing sector.